

## OPEN FRISCO / OPEN TEXAS GUIDANCE

The Mayor and City Council amended its order on June 3, 2020 to align with the Governor's Executive Order 26 and Open Texas Report. Provided below is additional guidance to assist you as you open your businesses.

### **What Categories of Businesses \ Facilities are Permitted to through June 4, 2020.**

All essential businesses remain open and under the same operating guidelines as previously provided.

#### **Retail stores, Restaurants, are permitted to reopen subject to the following guidance –**

- **Effective June 12 - 75%** occupancy is allowed
- Only during this time of restricted occupancy,
  - Restaurants – the 50% limit refers to the maximum allowed for indoor seating; additional capacity is allowed on an outdoor patio subject to both indoor and outdoor seating meeting the six foot (6') physical distancing requirements. Additionally, employees do not count toward the 50% limit.
    - Occupancy limits do not apply to customers seated in outdoor areas of the restaurant
    - **Groups maintain at least 6 feet of distance from other groups at all times, including while waiting to be seated in the restaurant. The 6 feet of distance between groups seated at different tables is not required if the restaurant provides engineering controls, such as a partition, between the tables.**
    - **A booth may be next to another booth as long as a partition is constructed between the booths, and that partition is at least 6 feet tall above ground level.**
    - **Tables should generally be at least 6 feet apart from any part of another table. However, a restaurant may have tables at least 4 feet apart from any part of another table, provided the restaurant uses a partition between the tables that is at least 6 feet tall and 6 feet wide.**
    - Occupancy limits do not apply to employees and contractors of the retailer or shopping mall
    - Valet services are prohibited except for vehicles with placards or plates for disabled parking
    - **No table of more than 10 people**
    - Take steps to ensure 6 feet social distancing is maintained at the bar between individual patrons, between patrons and waitstaff, and between patrons and bar items such as clean glassware and ice. Such separation may be obtained by ensuring bartenders remain at least 6 feet from customers at the bar, such as by taping off or

otherwise blocking bartenders from being within 6 feet of a seated customer, or the use of engineering controls, such as dividers, to keep individuals and/or the bar separate from other individuals.

- It is recommended for restaurants that the Texas Restaurant Association resource document, “The Texas Restaurant Promise” be utilized. <https://www.txrestaurant.org/sites/default/files/files/Texas%20Restaurant%20Promise%20and%20Supporting%20Guidance.pdf>
- Retailers and Restaurants are encouraged to continue to offer Retail To-Go \ Curbside and Delivery services.

#### **Retail, are permitted to reopen subject to the following guidance –**

- **50% occupancy** limit refers to the maximum allowed within a single retail establishment. Additionally, employees do not count toward the 50% limit
- Must follow all of the guidance provided in the [Governor’s Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Restaurant and/or Retail **checklists**, located here: <https://gov.texas.gov/organization/opentexas>

#### **Movie Theaters, are permitted to reopen subject to the following guidance –**

- Must limit their capacity to **50%** of their listed occupancy.
- **50%** limit above refers to the maximum allowed within each theater room. Additionally, employees do not count toward the **50% limit**.
- Components of the movie theaters that have video arcades or interactive games are open – subject to guidance here:
  - Assign at least one employee or contractor full time to disinfect the video games and other interactive amusements. Continuous disinfecting is needed to protect customers.
  - Disinfect all gaming equipment before and after customer use.
  - Provide equipment disinfecting products throughout facility for use on equipment.
  - Ensure only one player can play a game at a time.
  - Provide for at least 6 feet of separation between games.
- Must follow all of the guidance provided in the [Governor’s Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Movie Theater **checklists** located here: <https://gov.texas.gov/organization/opentexas>

#### **Malls, are permitted to reopen subject to the following guidance –**

- Must limit their capacity to **50%** of their listed occupancy.
- **50%** limit above refers to the maximum allowed within each retail store. Additionally, employees do not count toward the 25% limit.
- Food courts may open effective May 26, 2020
  - For malls with food court dining operations open, the mall should designate one or more individuals who are responsible for ensuring, on a continuous

basis, the following guidelines are followed. The mall should have the name of that individual available upon request.

- No tables with more than 6 individuals
- At least 6 feet distancing remains between individuals sitting at different tables
- Tables are cleaned and disinfected between uses
- No condiments or other items are left on the table between customer use
- Components of the Retail / Mall that have video arcades or interactive games are open – subject to guidance here:
  - Assign at least one employee or contractor full time to disinfect the video games and other interactive amusements. Continuous disinfecting is needed to protect customers.
  - Disinfect all gaming equipment before and after customer use.
  - Provide equipment disinfecting products throughout facility for use on equipment.
  - Ensure only one player can play a game at a time.
  - Provide for at least 6 feet of separation between games.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Retail **checklists** located here: <https://gov.texas.gov/organization/opentexas>

**Museum and Libraries, are permitted to reopen subject to the following guidance –**

- Local public museums and local public libraries may operate only if permitted by the local government.
- Must limit their capacity to **50%** of their listed occupancy.
- **50%** limit above refers to the maximum allowed within each facility. Additionally, employees do not count toward the 25% limit.
- Components of the Museum / Library that have video arcades or interactive games are open – subject to guidance here:
  - Assign at least one employee or contractor full time to disinfect the video games and other interactive amusements. Continuous disinfecting is needed to protect customers.
  - Disinfect all gaming equipment before and after customer use.
  - Provide equipment disinfecting products throughout facility for use on equipment.
  - Ensure only one player can play a game at a time.
  - Provide for at least 6 feet of separation between games.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Museum and Library **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

**Churches and Places of Worship, are permitted to remain open subject to the following guidance –**

- Must follow the guidance contain in the Joint Guidance on Places of Worship which is available at the following link - <https://www.texasattorneygeneral.gov/sites/default/files/images/admin/2020/Press/Third%20Revised%20AG%20Guidance%20for%20Houses%20of%20Worship%20During%20the%20COVID-19%20Crisis%20-%20Final.pdf>
- Must follow all of the guidance provided in the [Governor's Order GA-18](#) and the [OPEN TEXAS REPORT](#) to include utilization of the Churches/Places of Worship **checklist** located here: <https://gov.texas.gov/organization/opentexas>.

**Wedding venues and the services required to conduct weddings, are permitted to remain open subject to the following guidance –**

- Wedding venues and the services required to conduct weddings may operate. Outdoor venues should be used when possible.
- Weddings held inside a facility other than a church are limited to 50% of the total listed occupancy of the facility.
- Employees and contractors of the wedding venue are not counted towards the 50% occupancy limitation
- A wedding reception held in a restaurant should follow the restaurant protocols.
- Wedding reception services held at other indoor locations are limited to 50% of the facility's total listed occupancy.
- Wedding receptions held outside are strongly recommended and are not subject to an occupancy limit. Employees and contractors of the wedding reception venue are not counted towards the 50% occupancy limitation
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Wedding Venues and Wedding Reception Venues **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

**Outdoor Sports, are permitted to occur subject to the following guidance –**

- Golf course operations are permitted.
- So long as the sport does not include contact with other participants and no more than four participants are playing together at one time.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Outdoor Sports **checklist** located here: <https://gov.texas.gov/organization/opentexas>.

**Cosmetology Salons, Hair Salons, Barber Shops, Nail Salons / Shops, and other establishments where licensed cosmetologists or barbers practice their trade, are permitted to remain open subject to the following guidance –**

- All such Salons, Shops, and Establishments must ensure at least six feet of social distancing between operating work stations.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Cosmetology, Barber Shop, and Nail Salon **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

**Tanning Salons, are permitted to remain open subject to the following guidance –**

- All such Salons must ensure at least six feet of social distancing between operating work stations.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Tanning Salons **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

**Swimming Pools, are permitted to remain open subject to the following guidance –**

- Indoor swimming pools may operate at up to **50%** of the total listed occupancy of the pool facility.
- Outdoor swimming pools may operate at up to **50%** of the normal operating limits as determined by the pool operator.
- Local public swimming pools may so operate only if permitted by the local government.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Parks, Beaches, and Bodies of Water **checklist** located here: <https://gov.texas.gov/organization/opentexas>.

**Gyms & Exercise Facilities –**

- Gyms & Exercise Facilities and classes that operate at up to **50%** of the total listed occupancy of the facility, provided locker rooms and shower facilities remain closed, but restrooms may be open
- **Employees and contractors of the gym or exercise facility are not counted towards the occupancy limitation.**
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Gyms / Exercise Facilities **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### **Offices –**

- Services provided by office workers in offices that operate up to the greater of 10 people or **50%** of the total office workforce
- Provided people maintain appropriate social distancing.
- Limit the use of standard-size elevators to four individuals at a time, each located at a different corner of the elevator to avoid close contact.
- Masks should be worn in elevators. Utilize touchpoint cleaning and nanoseptic button covers if appropriate.
- For individuals not wishing to ride an elevator, ensure stairways are available for use.
- As appropriate, individuals subject to the Americans with Disabilities Act may ride the elevator alone or accompanied by the individual's caregiver
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Office Based Employees and Employers **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### **Manufacturing Services –**

- Manufacturing services, for facilities that operate at up to **50%** of the total listed occupancy of the facility.
- Provided people maintain appropriate social distancing.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Manufactures **checklist** located here: <https://gov.texas.gov/organization/opentexas>.

### **Child Care Centers –**

- Child-care services other than youth camps
- Refers to both regulated child care centers, temporary licensed child care centers, home providers, and youth development organizations
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Child Care Centers and Child Care Families **checklist** located here: <https://gov.texas.gov/organization/opentexas>

### **Massage Establishments –**

- Massage establishments and other facilities where licensed massage therapists or other persons licensed to practice their trade.
- Provided people maintain 6 feet of distance between operating work stations.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Massage and Beauty Care Services and Customers **checklist** located here: <https://gov.texas.gov/organization/opentexas>.

### **Personal Care and Beauty Services –**

- Personal care and beauty services that have not already been reopened such as tattoo studios, piercing studios, hair removal services, and hair loss / treatment services.
- Provided people maintain 6 feet of distance between operating work stations and to the extent that such services are licensed or otherwise regulated by Texas law.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Massage and Beauty Care Services **checklist** located here: <https://gov.texas.gov/organization/opentexas>.

### **Youth Clubs –**

- Youth Clubs, such as Boy Scouts, Girl Scouts, TOP Teens (of TOP Ladies of Distinction), FFA, and Girls Inc., may hold meetings.
- Meetings held indoors should not exceed 50% of the venue's occupancy limit.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Youth Clubs & Youth Club Participants **checklist** located here: <https://gov.texas.gov/organization/opentexas>.

### **Bars –**

- Bars or similar establishments may operate for in-person service up to 50% of the total listed occupancy inside the bar or similar establishment
- there is no occupancy limit outdoors at a bar or similar establishment;
- bar or similar establishment employees are not counted towards the occupancy limitation. For these purposes, bars or similar establishments are establishments with a permit from TABC that are not otherwise considered restaurants.
- Components of the Bar that have video arcades or interactive games are open – subject to guidance here:
  - Assign at least one employee or contractor full time to disinfect the video games and other interactive amusements. Continuous disinfecting is needed to protect customers.
  - Disinfect all gaming equipment before and after customer use.
  - Provide equipment disinfecting products throughout facility for use on equipment.
  - Ensure only one player can play a game at a time.
  - Provide for at least 6 feet of separation between games.
- Take steps to ensure 6 feet social distancing is maintained at the bar between individual patrons, between patrons and waitstaff, and between patrons and bar items such as clean glassware and ice. Such separation may be obtained by ensuring bartenders remain at least 6 feet from customers at the bar, such as by taping off or otherwise blocking bartenders from being within 6 feet of a seated customer, or the use of engineering controls, such as dividers, to keep individuals and/or the bar separate from other individuals.

- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Bars & Bar Patrons **checklist** located here: <https://gov.texas.gov/organization/opentexas>.

#### **Zoos, Aquariums, Natural Caverns –**

- **50%** occupancy
- Local public zoos, aquariums, natural caverns, and similar facilities may operate only if permitted by the local government
- Outdoor areas of Zoos can open May 29, 2020
- Indoor areas of zoos, other than restrooms, must remain closed.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Zoos, Aquariums, Natural Caverns **checklist** located here: <https://gov.texas.gov/organization/opentexas>.

#### **Bowling Alleys, Bingo Halls, Skating Rinks –**

- 50% occupancy
- Bowling alleys must ensure at least 6 feet social distancing between operating bowling lanes, bingo halls must ensure at least 6 feet social distancing between customers playing bingo, and facilities which are simulcasting must ensure their patrons are engaging in at least 6 feet social distancing.
- **Components of the Bowling Alley that have video arcades or interactive games are open – subject to guidance here:**
  - **Assign at least one employee or contractor full time to disinfect the video games and other interactive amusements. Continuous disinfecting is needed to protect customers.**
  - **Disinfect all gaming equipment before and after customer use.**
  - **Provide equipment disinfecting products throughout facility for use on equipment.**
  - **Ensure only one player can play a game at a time.**
  - **Provide for at least 6 feet of separation between games.**
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Bowling Alleys, Bingo Halls, Simulcasting, Skating Rinks **checklist** located here: <https://gov.texas.gov/organization/opentexas>.

#### **Professional Sports Leagues–**

- **50%** occupancy outdoor venues
- **50%** occupancy indoor venues
- Must submit plan to DSHS
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to



include utilization of the Professional Sports Leagues **checklist** located here: <https://gov.texas.gov/organization/opentexas>.

### **Overnight Youth Camp –**

- Excursions away from the camp are strongly discouraged, and should be limited or eliminated where feasible. To the extent those excursions continue, develop and implement Transportation Protocols to include:
  - One individual per seat and every other row in a vehicle
  - Staggered seating for maximum distancing
  - Asking campers and staff to wear face coverings or masks while in vehicle
  - All campers and staff sanitize hands upon boarding and exiting the vehicle
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Overnight Youth Camp **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### **Day Youth Camp –**

- Excursions away from the camp are strongly discouraged, and should be limited or eliminated where feasible. To the extent those excursions continue, develop and implement Transportation Protocols to include:
  - One individual per seat and every other row in a vehicle
  - Staggered seating for maximum distancing
  - Asking campers and staff to wear face coverings or masks while in vehicle
  - All campers and staff sanitize hands upon boarding and exiting the vehicle
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Day Youth Camp **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### **Adult Recreation Sports –**

- **Adult recreational sports may operate in Texas. Spectators should maintain at least 6 feet social distancing from individuals not within the spectator's group**
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Adult Recreational Sports **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### **Waterparks –**

- Indoor waterparks may operate up to 50% of the total listed occupancy of the indoor waterpark facility
- Outdoor waterparks may operate up to 50% of the normal operating limits as determined by the waterpark operator.
- **Components of the Water Park that have video arcades or interactive games are open – subject to guidance here:**

- Assign at least one employee or contractor full time to disinfect the video games and other interactive amusements. Continuous disinfecting is needed to protect customers.
- Disinfect all gaming equipment before and after customer use.
- Provide equipment disinfecting products throughout facility for use on equipment.
- Ensure only one player can play a game at a time.
- Provide for at least 6 feet of separation between games.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Waterparks **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### Driving Schools –

- Driving schools may operate up to **50%** of their total listed occupancy for classroom instruction. Driving schools must ensure at least 6 feet social distancing between students and instructors except when receiving in-car instructions or if participating in a DPS road test. The following are the minimum recommended health protocols for driving
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Driving Schools **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### Amusement Parks –

- Amusement parks contained in counties with less than 1,000 cumulative positive cases of COVID-19 may operate up to 50% of the normal operating limits as determined by the amusement park operator.
- Effective June 19, 2020, all amusement parks may operate up to 50% of the normal operating limits as determined by the amusement park operator.
- Components of the Amusement Park that have video arcades or interactive games are open – subject to guidance here:
  - Assign at least one employee or contractor full time to disinfect the video games and other interactive amusements. Continuous disinfecting is needed to protect customers.
  - Disinfect all gaming equipment before and after customer use.
  - Provide equipment disinfecting products throughout facility for use on equipment.
  - Ensure only one player can play a game at a time.
  - Provide for at least 6 feet of separation between games.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Amusement Park Operators **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### **Fine Arts Performance Halls –**

- Fine arts performance halls may operate in Texas. Fine arts performance halls may operate indoors up to 50% of the total listed occupancy; there is no occupancy limit on fine arts performance halls operating outdoors, however, 6 feet distancing between groups is needed and groups cannot exceed 10 persons.
- The performance hall's employees and contractors are not counted towards the 50% occupancy limitation.
- Take steps to ensure 6 feet social distancing is maintained at the bar between individual patrons, between patrons and waitstaff, and between patrons and bar items such as clean glassware and ice. Such separation may be obtained by ensuring bartenders remain at least 6 feet from customers at the bar, such as by taping off or otherwise blocking bartenders from being within 6 feet of a seated customer, or through the use of engineering controls, such as dividers, to keep individuals and/or the bar items separate from other individual.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Fine Arts Performance Halls **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### **Media Production –**

- Effective June 3, 2020, on-set/on-location media production may operate provided they can ensure at least 6 feet social distancing while working and comply with other safety recommendations.
- Because of the proximity between individuals and the collaborative nature of media production, stringent compliance with these protocols is strongly recommended. Generally, if the activity is outside, follow these protocols. If the activity is inside, follow the employer protocols except as modified herein.
- Limit the number of individuals indoors at any time to 50% of the building's capacity; there is no maximum capacity for a production outdoors. To the extent feasible, maintain 6 feet spacing between individuals at all times.
- Close sets to all visitors, clients, office personnel, and other non-essential personnel.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Media Production **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### **Outdoor Events –**

- Outdoor events, such as July 4 celebrations and other large outdoor gatherings with estimated attendance of 500 or more, are permissible to hold in Texas.
- The county judge or the mayor, as appropriate, in coordination with the local public health authority, may decide if a particular outdoor event should be modified or

the occupancy further limited based on the facts and circumstances of the event and COVID-19 in the particular jurisdiction, based on the factors set forth below.

- Individuals should maintain 6 feet of separation from others outside the individual's group. A group is defined as no more than 10 persons including the members of the household and those persons who traveled together to the event.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Outdoor Events **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### **Valet Parking –**

- Utilize the following personal protective equipment for employees and contractors:
  - Cloth face coverings over the nose and mouth, or, if available, non-medical grade face masks over the nose and mouth
  - Single-use disposable gloves that are changed between every interaction with customers and/or vehicles
  - Vehicle door handles, ignition switch, steering wheel, and shift knob should be wiped with disinfectant as the valet employee enters and exits the vehicle.
  - All workstations and work equipment should be cleaned at the start and the end of each shift, as well as every hour during the shift. These workstations should include the valet podium, key storage locker, tablets, fee computers, receipt printers, etc.
  - Valet parking operators should employ contactless payment whenever possible.
  - For high volume operations, appropriate physical distancing indicators should
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Valet Parking **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

### **Video Game Facilities –**

- Video game facilities may operate up to 50% of their total listed occupancy. Video game facilities must ensure at least 6 feet social distancing between operating machines.
- Components of the Video Game Facility that have video arcades or interactive games are open – subject to guidance here:
  - Assign at least one employee or contractor full time to disinfect the video games and other interactive amusements. Continuous disinfecting is needed to protect customers.
  - Disinfect all gaming equipment before and after customer use.

- Provide equipment disinfecting products throughout facility for use on equipment.
  - Ensure only one player can play a game at a time.
  - Provide for at least 6 feet of separation between games.
- Must follow all of the guidance provided in the [Governor's Executive Orders](#) and we strongly encourage following the guidance in the [OPEN TEXAS REPORT](#) to include utilization of the Valet Parking **checklists** located here: <https://gov.texas.gov/organization/opentexas>.

---

## GENREAL INSTRUCTION FOR USING THE ONLINE TOOL INSTRUCTIONS ON THE WEBPAGE AS WELL

### Does my business qualify?

#### Calculate 50% / 75% capacity

A tool has been developed to assist you in determining if your business can open. Instructions for use of this are provided below -

- You may either go to the City's [website](#) or simply click this link <https://reports.friscotexas.gov/covidreopening.aspx>
- Once in the Tool you may enter in the box provided the name of your business or your address and hit enter.
  - **NOTE:** A partial name or address may be more effective in your search.
- The tool will then generate a report on the screen.
- The report will likely contain multiple entries, especially if you are in a suite within a larger facility. Look for your business name or address and suite number.
  - Once you find your business it will show you a column titled "Listed Occupancy" and a column titled "50% Max Capacity". **You are to use the "50% Max Capacity" number for compliance with the current orders.**
    - **NOTE:** It is **important** that you refer back to the "*What Categories of Businesses \ Facilities are Permitted to Open May1st*" and apply the 50% Max Capacity number to your business as directed in that section. This will provide you with more flexibility.
- Lastly, you will see a column titled "Phase 1 Open". This is to further assist you in determining if your business fits within one the categories list above. If this column shows "Yes | Green" it indicates your business type does conform with Phase 1. If the column shows "No | Red" it indicates your business type does not conform with Phase 1. If the column shows ""Contact City | Yellow" it means there was not enough data for the system to make a determination. In the case your business is indicated as Red or Yellow you may call 972-292-6495 or email [OpenFrisco@friscotexas.gov](mailto:OpenFrisco@friscotexas.gov) to seek or provide additional information or clarification. Or if your business is listed but does not return an occupancy or you believe the occupancy is incorrect, you may [submit a request](#) for Maximum Occupancy Determination or Appeal to the Building Inspections Division for consideration by emailing the attached for to the email address above.
- Tool Limitations –
  - The tool will look at business based on the MAIN business type to make a determination.
  - If a business would like to open just a portion of its facility, such as food service, which would otherwise be allowed if that part of the business was standalone we believe that would meet the intent of the order. For example, if a bowling alley has a restaurant inside and they would like to open only

that the restaurant portion of the business it would be allowed because restaurants are one of the categories listed above. The remainder of the facility would be required to remain closed based on the Governor's Order GA-18 which says "*People shall avoid visiting bars, gyms, public swimming pools, interactive amusement venues such as bowling alleys and video arcades, massage establishments, tattoo studios, piercing studios, or cosmetology salons.*".

- There may be some businesses which are not included in the list generated by the Tool. This simply means you are not in our permitting system for some reason. If this is the case you may call or email using one the above provided contacts for information.
- This Tool / search function and report is intended for informational purposes only and is not a legal determination of a business's right to open under State or Local law. It is based on limited information and knowledge of each individual business's operations. It is recommended that you use other information in conjunction with the results of this report to make individual determination if your business may open under current guidelines and within restrictions.
- Please note that this too nor this process in no way requires a business to reopen but only provides for the option to reopen if you so choose.